

# Welcome to Our Office

What is the main reason for your visit today? \_\_\_\_\_

Today's Date \_\_\_\_\_

## Personal Information

Patient's Last Name \_\_\_\_\_ First Name \_\_\_\_\_ MI \_\_\_\_\_

Street Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

Date of Birth \_\_\_\_/\_\_\_\_/\_\_\_\_ Patient's SSN \_\_\_\_\_ E-mail \_\_\_\_\_ Sex: \_\_\_\_\_

Home Phone \_\_\_\_\_ Cell Phone \_\_\_\_\_ Work Phone \_\_\_\_\_

**Race:** African American/Black American Indian Alaskan Native Asian Hispanic/Latino Pacific Islander Caucasian Declined  
Other: \_\_\_\_\_

**Ethnicity:** Hispanic/Latino Not Hispanic/Latino Native Hawaiian/Other Pacific Island Declined Other \_\_\_\_\_

**Preferred Language:**  English  Spanish  Japanese  French  Declined to Specify

**Preferred communication:**  Telephone  E-mail  Postal

**Messages:** CHVC Dr.'s and Staff may leave detailed messages on the following numbers:  Home  Cell  Work

CHVC Dr.'s and Staff may also leave detailed messages with: \_\_\_\_\_

Employer/School \_\_\_\_\_ Occupation/Grade \_\_\_\_\_

Spouse or Parent's Name \_\_\_\_\_

Referred by (please provide full name): \_\_\_\_\_

## Patient Eye History

Date of last eye exam \_\_\_\_\_

Do you currently wear contact lenses? \_\_\_\_\_ Do you use more than one pair of glasses? \_\_\_\_\_

Are you interested in (check all that apply): Colored Contacts  Extended Wear Contacts  Laser Vision Correction Surgery

## Medical History

Name of family physician \_\_\_\_\_ Phone \_\_\_\_\_

Do you have a history of:

- |                                   |  |   |                                      |
|-----------------------------------|--|---|--------------------------------------|
| <input type="checkbox"/> Diabetes | <input type="checkbox"/> Eye injury or surgery | <input type="checkbox"/> Retinal detachment   | <input type="checkbox"/> Dry Eye     |
| <input type="checkbox"/> Cataract | <input type="checkbox"/> Flashes or floaters   | <input type="checkbox"/> High Blood Pressure  | <input type="checkbox"/> Tobacco use |
| <input type="checkbox"/> Glaucoma | <input type="checkbox"/> Lazy eye or eye turns | <input type="checkbox"/> Macular Degeneration | <input type="checkbox"/> Alcohol use |

List of current medications and eye drops:

\_\_\_\_\_  
\_\_\_\_\_

Allergies to medications \_\_\_\_\_

**Insurance:** The eye health portion of your examination may be billable to your medical insurance even if you do not have vision coverage.

Vision Insurance \_\_\_\_\_ Medical Insurance \_\_\_\_\_

Subscribers Name \_\_\_\_\_ Subscribers Name \_\_\_\_\_

Subscribers Date of Birth \_\_\_\_/\_\_\_\_/\_\_\_\_ Subscribers Date of Birth \_\_\_\_/\_\_\_\_/\_\_\_\_

Subscribers SSN \_\_\_\_\_ Subscribers SSN \_\_\_\_\_

ID# \_\_\_\_\_ ID# \_\_\_\_\_

Employer \_\_\_\_\_ Employer \_\_\_\_\_

**Please see reverse side**

Revised: 06/16/15

# Welcome to Our Office

## Payment Policy

Payment is required at the time services are rendered. This includes applicable coinsurance and copayments for participating insurance companies. Acceptable forms of payment are cash, personal checks, VISA, MasterCard, and Discover. There is a \$25 service charge for returned checks. A photo ID of the patient is required. If the patient is a minor, the parent/guardian will provide their ID.

All patient balances are at the time of service unless a formal payment plan is established with the clinic. A \$25 per month billing fee will be assessed for any balance over 60 days.

### **Insurance**

We bill participating insurance companies as a courtesy to you. You are expected to pay your deductible and copayments at the time of service. If we have not received payment from your insurance company within 60 days of the date of service, you will be expected to pay your balance in full.

"I understand that benefits quoted by my insurance to our staff are NOT a guarantee of payment. I will be responsible for any remaining balance that is not covered by my carrier regardless of quoted benefits."

Sign \_\_\_\_\_ Date \_\_\_\_\_

### **Referrals**

"If I am required to have a referral or authorization for services, it is **my responsibility** to get one and maintain it as needed. I understand that if I do not get the required referral or authorization I will be responsible for any charges incurred at my visit."

Sign \_\_\_\_\_ Date \_\_\_\_\_

### **Missed Appointments/Late Cancellations**

Broken appointments represent a cost to us, to you and to other patients who could have been seen in the time set aside for you. Cancellations are requested 24 hours prior to the appointment. Excessive abuse of scheduled appointments may result in discharge from the practice. A \$50 fee will be charged for missed or late-cancellation appointments.

"By signing I acknowledge that I have read, understand and agree to this financial policy and authorize assignment of payment directly to Chapel Hills Vision Clinic for services provided to me. I also authorize the release of pertinent medical information to my insurance company when requested or to facilitate payment of a claim."

Sign \_\_\_\_\_ Date \_\_\_\_\_

### **HIPPA Acknowledgement**

We respect our legal obligation to keep health information private. We are obligated by law to give you notice of our privacy practices. If you would like to receive a copy of our notice of privacy practices, please request one today with the receptionist or at any time in the future.

"I understand that Chapel Hills Vision Clinic has a notice of privacy practice which is available for my review if I wish. At the present time I acknowledge that this notice has been offered and I:

\_\_\_\_\_ Accept CHVC's notice of privacy practices

\_\_\_\_\_ Decline receiving a copy of CHVC's notice of privacy practices even though I may receive a copy at \_\_\_\_\_ any time upon request."

Sign \_\_\_\_\_ Date \_\_\_\_\_

*Our entire staff thanks you for choosing our clinic. Please let us know if you need any special accommodations.*